

Terms of guarantee for sunshades

Knirps® is also a manufacturer of high-quality sunshades. Knirps brand products have an international reputation. That is why we offer a 3-year warranty (on certain products) from the date of purchase.

The warranty covers repair or exchange (to be determined by Knirps) of the product and/or removal of all defects resulting from faulty material or errors in manufacturing. This will be done at no cost to you. Knirps may also decide to refund the purchase price of the product, in which case the loss in value of the product is offset against the purchase price. Warranty services or replacement of parts do not lead to an extension of the warranty period. In order to claim the warranty, proof of purchase such as an original sales receipt or another proof of ownership must be provided. The warranty is valid worldwide. It is valid only for the original end user (consumer) and is not transferrable.

The warranty does not cover damages caused by inappropriate use, wilful damage to the product by the user, transportation damage, normal wear and tear, defects in functionality or material caused by external influences, e.g. hail etc., or defects that have only a negligible effect on the value or usability of the product.

Except as expressly prohibited by applicable law in your country, Knirps does not accept any liability from guarantees for indirect, direct, special, incidental or consequential losses or damages of any kind resulting from the use of the product or the inability to use it.

The legal warranty rights for defects are unaffected by the warranty.

If you wish to make a claim on your warranty, please contact us directly. We are the guarantors and as such we provide the following contact details for claiming the warranty:

Knirps GmbH

Schlossstraße 24

A-5280 Braunau-Ranshofen

Mail: shop@knirps.de

Tel. Nr.: [+43 \(0\) 7722 / 63205 - 351](tel:+43772263205351)

You will then receive a questionnaire from us regarding your warranty claim. Please fill it out and send it back to us.

You can download the terms of guarantee as PDF at any time on [knirps.com/warranty](https://www.knirps.com/warranty).

